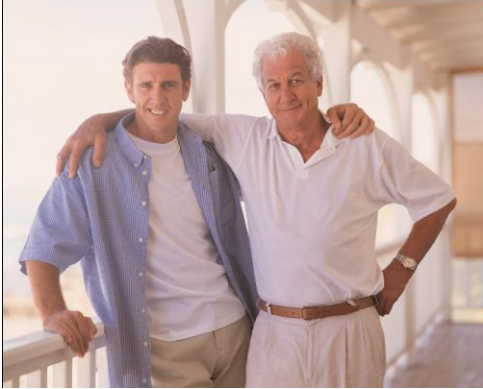




PRE-PLANNING GUIDE



EVERYTHING YOU NEED TO KNOW WHEN
YOU'VE LOST A LOVED ONE.



Many people feel uncomfortable just thinking about funerals, let alone calling up a funeral director and making pre-arrangements.

At Tranquility, **we understand.**

However, pre-planning and pre-arranging your funeral offers you and your family many advantages:

- You can rest assured that your personal wishes will be carried out
- Your arrangements will reflect your beliefs, tastes and values
- Your family won't have to make difficult, last minute decisions during an already stressful time, because every detail has already been taken care of
- Thanks to pre-payment, your family won't be left wondering if they're "spending enough" or how they will pay for the funeral. Everything will be already paid for.
- **You save money**, by paying and locking in at today's prices

Whether you prefer a religious service and traditional burial; a memorial service and cremation; or any number of the different personalized options available today, pre-planning your funeral gives you and your family something you can't put a price tag on: peace of mind.

Here are the three steps to funeral pre-planning:

1. Talk with your family

How often have you heard someone say, “When I die, I don't want a big ceremony; just bury me or cremate me and keep it simple.” However, funerals and memorial services aren't really for the benefit of the deceased.

All these ceremonies are actually designed to help those left behind cope with their grief and loss.

And please remember -- even the simplest funeral or cremation arrangements involve dozens of little details:

- What music, if any, would you like performed?
- Would you prefer charitable donations to flowers and wreathes?
- What about prayer cards and guest books?
- How do you feel about organ donation?
- Did you know that even if you choose cremation, you don't need to purchase an urn?

Ideas you might think of as “simple” might be more complicated than you realize, and vice versa. Pre-planning lets you consider all your wishes in advance, with an experienced funeral director who is familiar with every request.

2. Get organized

In order to pre-plan your funeral, simply make an appointment with a member of the highly educated and experienced Tranquility team at your home at our office, at your convenience

They are trained to help you evaluate **all the options available**. Our trusted team can help you develop a personal plan that makes sense for you and your family.

Remember: the ideal funeral pre-arrangement plan takes care of every detail today -- so your family won't have to worry about them in the future.



This is the perfect opportunity to ensure that your family knows how to locate your important paperwork. Be sure to include your funeral arrangements and Tranquility's contact information with your will, organ donation information and life insurance policies, in a secure yet easy to access location.

3. Paying for the Arrangements

Money is a sensitive topic for many people, especially when combined with the subject of funeral arrangements.

Please note: affordable funeral pre-payment plans are available through Tranquility, allowing you to stretch your payments over five to seven years.

And you lock in today's prices, ensuring your family won't be hit with an unaffordable bill in years to come. Imagine how high prices for everything will be 20 or 30 years from now.

Pre-paying for your funeral eliminates **emotional overspending**, and allows your family and friends to focus on the personal aspects of the funeral rather than financial concerns.

Please note: at Tranquility, it is our mission to provide you with the most affordable funeral or cremation services possible, while never sacrificing quality, professionalism and compassion.

FREQUENTLY ASKED QUESTIONS

** What are my options when it comes to the kind of funeral I want to have?*

At Tranquility, we work hard to customize arrangements that reflect your personal tastes and beliefs. No matter what your religious or spiritual beliefs, and regardless of how simple or elaborate your plans may be, Tranquility can help you carry out your wishes.



For example, if you choose cremation, you can include a memorial service at a chapel, church or gravesite.

Or you might prefer **direct cremation**, with no service at all.

You may then wish to have ashes buried, placed in a mausoleum, scattered or kept in an urn.

On the other hand, if you choose traditional burial, note that Tranquility offers a wide array of high quality caskets at lower than average prices. We can help you choose a cemetery, make arrangements for transportation and preparation, and so much more.

** If I pre-pay for my funeral or cremation, is my money safe?*

Like all licensed funeral establishments in Ontario, Tranquility contributes to a Compensation Fund, which is administered by the Board of Funeral Service. This fund exists to protect consumers.

The money you pay towards your pre-arrangement plan is completely safe.

**** What if I decide I want to change my pre-arrangements some day?***

If you decide to change your funeral pre-arrangements later on, Tranquility can help.

In fact, we recommend that you review your pre-arrangements every 5-10 years, to make sure your plan still reflects your desires and circumstances.

(By the way: only you can make these changes. These plans cannot be altered by anyone else without your permission.)

**** What happens if a death occurs while traveling?***

Another advantage to pre-planning is that, should a death occur while traveling, you need only contact Tranquility and we will facilitate the often complicated arrangements that need to be made.

As you can see, there are many details involved in making funeral arrangements. That's why we invite you and your loved ones to contact Tranquility to discuss funeral pre-arrangement. We're here to help you.

Please **call (905) 855-7565** or visit www.TranquilityCremation.com for more information on how you can save money and time with our direct cremation services.

We look forward to speaking with you.

Brought to you by:

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